

April 14, 2020

As the COVID-19 pandemic drags into another week, we hope all of you are safe and healthy. Like most of you our day to day lives have been impacted, and we all look forward to the end of this crisis.

We are writing today to let you know that last week Governor Cooper listed eye care and eyecare centers like ours as an essential business. After much thought and prayer, we have decided to begin seeing patients again with some limitations. After consulting with our state board and current public health guidelines we have started the following modifications for the safety of our staff and patients:

1. If you have a fever, cough or difficulty breathing. We kindly ask that you reschedule your appointment.
2. If you have been exposed; or potentially exposed to the corona virus; recently travelled to a high risk area - we ask that you also reschedule your appointment to a later date.

In order to limit the number of people in our office and social distance as much as possible:

- We are limiting the number of available appointment slots each day.
- We are pleased to provide curbside delivery of your eyeglasses and contact lens orders.
- We will only allow the patient receiving care back to the examination rooms. Family members will need to wait in their cars. Exceptions to this are minor children who are being seen by the doctors. For these children, we will allow 1 parent into the exam room.
- Anyone requiring mobility assistance or a translator, (unless it is an emergency visit), we will kindly ask that you reschedule your appointment for a later date.
- We will keep our front door locked at all times. Please knock on the door and someone will let you in.

We have instituted a number of safety precautions. Some of which include multiple hand sanitizer stations; disinfecting any eyeglass frames that have been tried on prior to placing them back on the boards. Our exam equipment and rooms are sanitized between each patient.

We hope that everyone that desires to be seen for their eyecare can be seen in a timely fashion.

If you have any questions please call us at 336-292-4516 or ask any staff member.

Sincerely,

Guilford Eye Center